

# Worship Survey Results - May 2021

## Summary:

- The survey was sent to the 335 individuals on the parish email list
- There were 115 unique respondents to the Worship Survey
  - Duplicates & suspected duplicates bring total to 119
  - Highest Response to Date
  - Greatest Number of Free Form Comments
- There were 79 unique respondents to the separate Vaccination Survey
  - 78 Fully Vaccinated
  - 1 Partially Vaccinated
  - 0 Unvaccinated - this may be due to higher than average vaccination rates or it may be that people who are unvaccinated are less likely to self-identify.
- The Worship and Vaccination Surveys were open for ten days, from May 7-17th.
  - On May 13th, Gov. Whitmer announced that masks would no longer be required of fully vaccinated individuals, effective May 15th.
  - This unanticipated announcement may have affected respondents' levels of comfort and interest in gathering in person at church, although we can't predict how.

# In-Person Gatherings: Levels of Comfort and Interest

## Key Learnings:

- 91.3% of respondents are at least mostly comfortable with gathering outdoors.
- 52.6% of respondents are at least mostly comfortable with gathering indoors.
- 62.7% of respondents would attend outdoor services at least twice a month.
- 51.7% of respondents would attend indoor services at least twice a month.
- Verbatim comments make it clear that indoor comfort level increases as safety measures like masking, distancing, and vaccination are practiced.

## Next Steps:

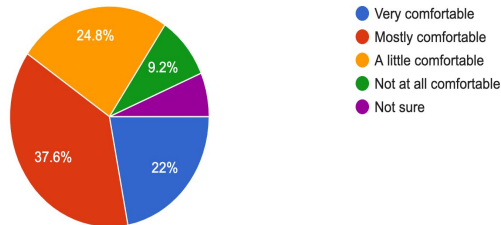
- We will proceed with outdoor and indoor services. Since the upcoming sanctuary floor repair may prevent us from gathering indoors, we'll start with only indoor services and then likely switch to only outdoor services while the floor is repaired.
- Masks and distancing are among many safety measures that will continue to be required indoors and outdoors, per our parish protocol and our bishop's guidance. Vaccination is encouraged.

# Outdoor Worship: Comfort Level Over Time

Although the questions vary slightly in terms of wording, people likely assumed we were referring to worship and not other outdoor activities because we'd asked about outdoor worship previously.

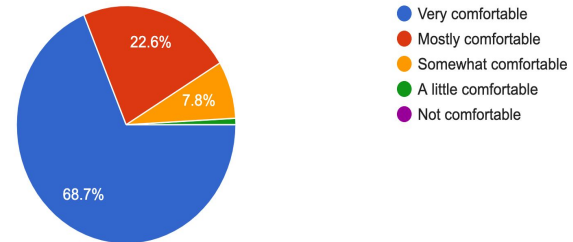
## July 2020

With all of the restrictions listed above in place, how comfortable would you be attending brief, outdoor, limited capacity, in-person worship (such... to our online Worship at Home service on Sunday.  
109 responses



## May 2021

How comfortable are you gathering outdoors?  
115 responses

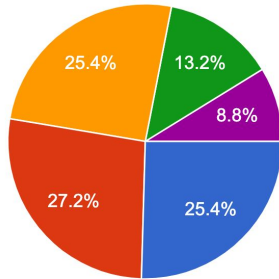


**Next Steps:** With 68.7% of respondents being very comfortable gathering outside, compared to 22% last July, we will proceed with opportunities for outdoor worship and gathering.

# Indoor & Outdoor Comfort Levels

How comfortable are you gathering indoors?

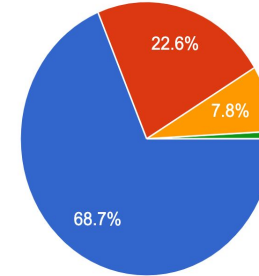
114 responses



- Very comfortable
- Mostly comfortable
- Somewhat comfortable
- A little comfortable
- Not comfortable

How comfortable are you gathering outdoors?

115 responses

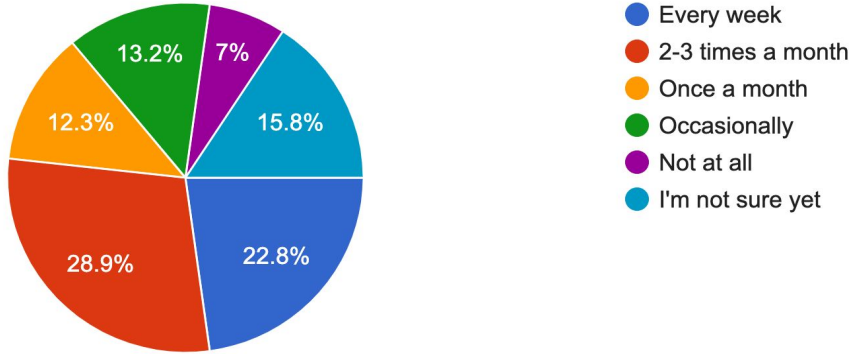


- Very comfortable
- Mostly comfortable
- Somewhat comfortable
- A little comfortable
- Not comfortable

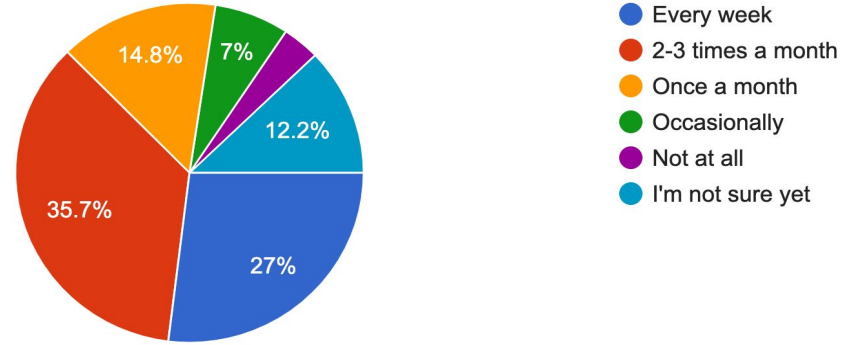
**Next Steps:** With 52.6% and 91.3% of respondents being at least mostly comfortable gathering indoors and outdoors, respectively, and with numerous respondents indicating in free-form comments that their indoor comfort level would increase if masks and distancing are in place (which they will be), we will proceed with both indoor and outdoor services.

# Indoor & Outdoor Attendance

How frequently would you attend **indoor** communion services?



How frequently would you attend **outdoor** communion services?



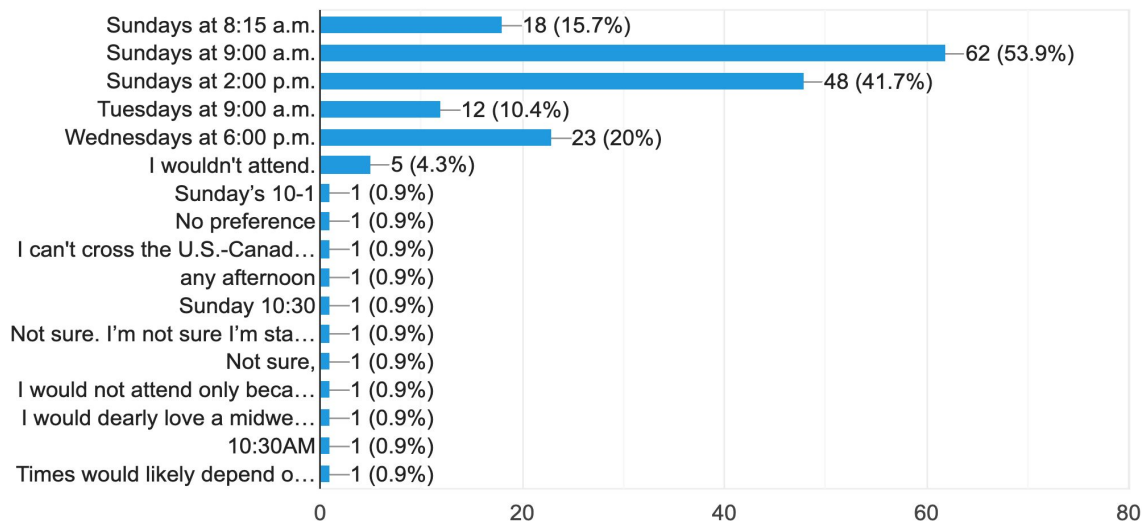
**Next Steps:** With 51.7% and 62.7% of respondents interested in attending indoor and outdoor services, respectively, at least twice a month, we will proceed with weekly rather than more occasional in-person services.

# Service Time Preferences

On which days and times would you be most likely to attend an in-person communion service?

(Check all that apply)

115 responses



## Next Steps:

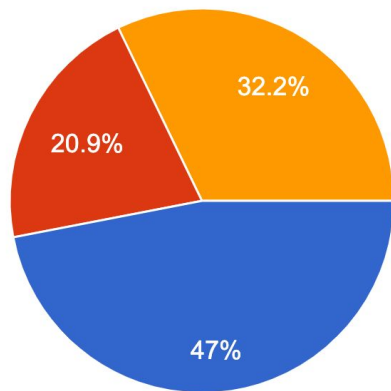
- We will proceed with in-person services on Sundays at 9:00am (highest response), 8:15am (directly beforehand), and Wednesdays at 6:00pm.
- We will not proceed with Sunday 2:00pm services at this time due to heat, but will keep that time in mind for the fall.
- By fall, we also hope to return to a 10:30am service.

# Worship Support

As we move back into in-person worship, it will be necessary to rekindle the ministries that make church happen. Nearly half of respondents expressed willingness to help at this time. Thank you!

Our ability to hold in-person services is always a team effort. Are you willing to help set up, clean up, or usher from time to time?

115 responses



- Yes, I'm happy to help.
- No, not at this time.
- I'm not sure yet.

# In-Person Worship - Verbatim Comments

There were 62 comments, a small selection of which follows.

- *For potential indoor gatherings, it depends how many people are there, how long we're inside, what the ventilation is like, and how well everyone is observing the guidelines.*
- *I'm fine indoors with masks.*
- *Spacing and masking is key for me. I'm vaccinated, but my children are not.*
- *Not sure about indoors. How many people would be there at one time?*
- *I am not a fan of outdoor worship in general because our liturgy is really designed to be carried out indoors and there are too many distractions outside such as bugs, birds, traffic noise and nonparticipants in the area. For me it is an acceptable alternative when indoor worship is not available or restricted.*
- *If we keep the seating minimal and socially distant, my comfort level would increase.*
- *I really don't know. It might be every week, or I might take a break occasionally, having gotten used to the convenience of showing up to worship online while still finishing off my morning cup of tea. It's going to take a while before I get back into the habit of getting myself to the building every Sunday morning, regardless of what sort of service is offered.*
- *No substitute for gathering in the church.*



# Online Worship - Summary

## Key Learnings:

- 74.8% of respondents participated in Worship at Home on Sundays at 10:30 a.m. at least twice a month.
- 3.5% watch once a month, and an additional 10.1% watch at their convenience, so a total of 88.4% engage with Worship at Home on a regular basis.
- Satisfaction continues to range broadly, however 71.3% of respondents rate their satisfaction at 8 or above (compared to 86% last July). This squares with online metrics, as well as anecdotal information, e.g., everyone is just tired of living online.

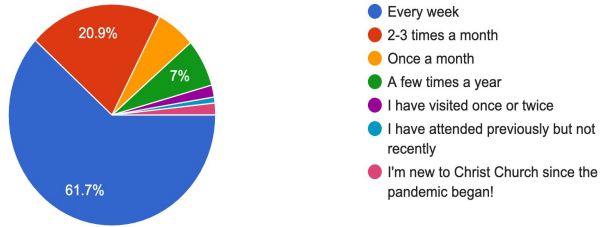
## Next Steps:

- We will continue Worship at Home - and gradually transition to livestreaming in-person services - since high-quality online worship continues to meet needs for inclusivity, convenience, and evangelism, and generally rates highly in value and satisfaction.

# Comparative Attendance - May 2021

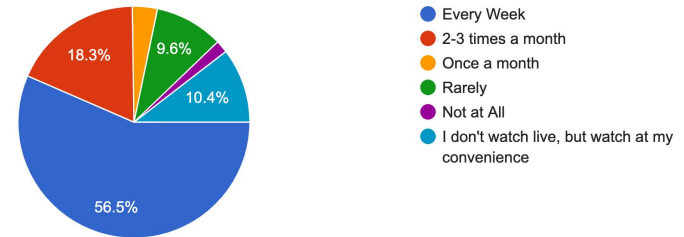
Before the pandemic, how often did you attend Christ Church Detroit?

115 responses



How often do you participate in our online Worship at Home services on Sundays?

115 responses



That 82.6% of the respondents attended Christ Church Detroit at least twice a week before the pandemic and 74.8% (85.2% including those who watch at their convenience) continue to participate in Worship at Home at least twice a week demonstrates **remarkable love and loyalty for Christ Church**. The feedback shows a bit of a decrease in participation at this point, underscoring the interest and need for concurrent in-person worship opportunities.

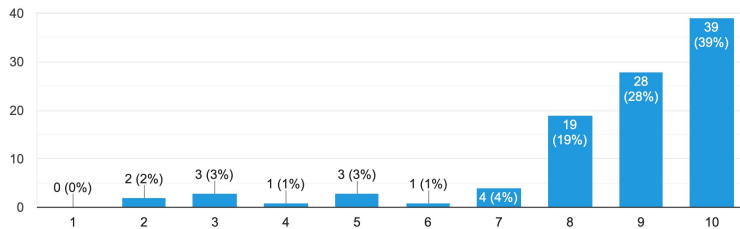
# Value Over Time - Online Worship

Despite general online fatigue and the pull of fair weather activities, online worship continues to rate quite high in terms of the value it offers to parishioners. Verbatim comments generally reflected respondents' appreciation for the availability and quality of the online services, and also their weariness of being on screens for work, school, church, and everything else.

## July 2020

If you have participated in an online Worship at Home service, please rate how well it meets your needs, on a scale of zero (not at all) to ten (extremely well)

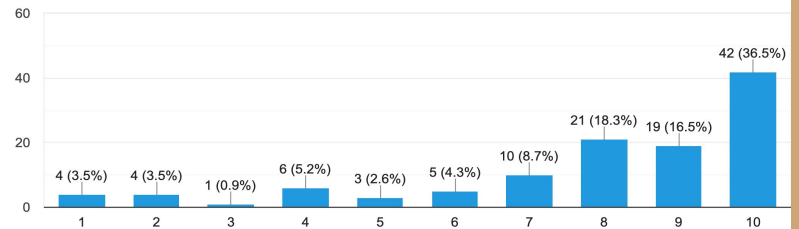
100 responses



## May 2021

If you have participated in an online Worship at Home service, please rate how well it meets your needs, on a scale of zero (not at all) to ten (extremely well)

115 responses



# Online Worship: Verbatim Comments

There were 32 comments, a selection of which follows. Many reflect the overall satisfaction rate, and many were about online fatigue.

- *I've noticed that the videography (?) has become much more varied and interesting as the year progressed. Kudos!*
- *The services are beautifully done. It is the failure to be there in person that is the problem.*
- *I feel the online services have been extremely well done.*
- *It's not you, it's me. I'm online in meetings all day. Online church just isn't working for me, but I think you are doing an incredible job.*
- *Change things up a bit from time-to-time. People are getting Zoom fatigue.*
- *I have attended infrequently only because of "online fatigue" generally--I try to stay off the computer as much as possible.*

# Overall Next Steps

- We will begin in-person worship services and continue high-quality online worship opportunities.
- June Worship Schedule:
  - Sunday 8:15 a.m. Eucharist in the sanctuary
  - Sundays 9:00 a.m. Eucharist in the sanctuary
  - Sundays 10:30 a.m. online Worship at Home with Spiritual Communion
  - Wednesdays 6:00 p.m. Evening Prayer & Communion in the sanctuary
- The Sunday 9:00 a.m. and Wednesday 6:00 p.m. services will have hymns.
- The in-person services will be indoors until the sanctuary floor repairs necessitate us shifting outdoors.
- There will be additional opportunities to meet outdoors throughout the summer, such as at Jon's Farm and Belle Isle.
- We will continue to monitor and adapt, and will share plans for July and August when available.
- By fall, we hope to resume a 10:30 a.m. in-person Eucharist in the sanctuary that is also livestreamed to worshippers at home.